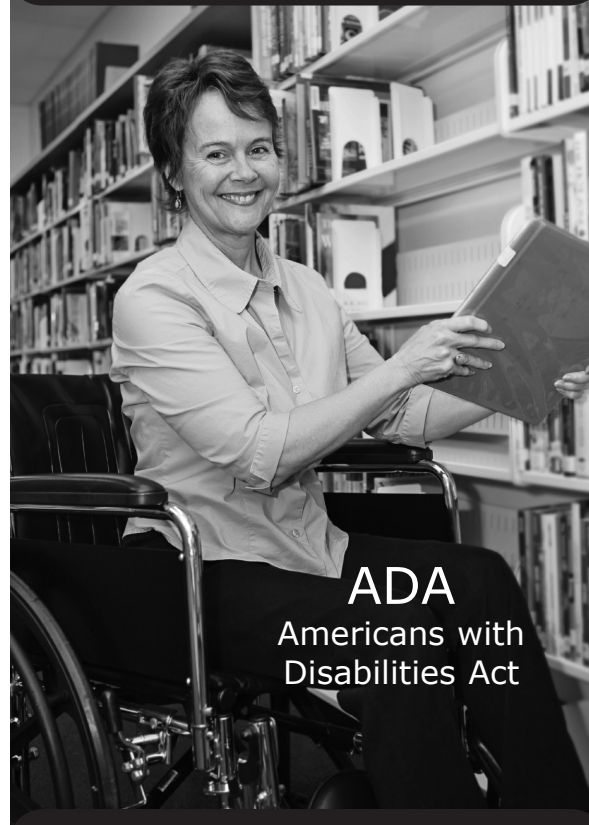


Library Access for Individuals with Disabilities



ADA
Americans with
Disabilities Act



Appropriate accommodations for individuals with disabilities will be provided upon request. Please discuss any special needs with the librarian. Telephone service for the hearing impaired is available at TTY 410-838-3371

Marketing 3/14

Accessibility Statement

Harford County Public Library is committed to ensuring that visitors of all abilities are better served with open access to the Library facilities, its programs and classes, services, website, online resources, and catalog.

Harford County Public Library Resources

The Library provides the following accessibility resources for use by library customers with disabilities:

- **DVDs with closed captioning:** This extensive collection including entertainment and instructional DVDs for customers of all ages.
- **Accessible public computer stations.**
- **Print Magnification:** Available on all public computers.
- **Intellikeys Keyboard:** A customizable, flat, touch-sensitive device designed for customers who have difficulty using the standard keyboard or mouse can be found at the Bel Air Branch.
- **Large Print Books:** Library customers have access to a wide variety of fiction and nonfiction materials.
- **Books on CD and Playaways (preloaded audioplayers):** The Library owns many children's, teen and adult titles from which to select.
- **Learning & Sharing Collection:** Kits in this collection contain materials that support the different ages of child development on specific topics and enhance reading readiness skills. Customers in any branch may request these kits.

**HARFORD
COUNTY** Public
Library
HCPLonline.org

Access • Information • Service
Anytime • Anywhere

- Books, magazines, and databases of special interest to families, individuals and groups conducting research on disability-related topics are available.
- Digital Collection: The Library has a growing collection of eBooks, eAudiobooks, and downloadable music and movies from a variety of sources.
- Programming: Inclusive programming is conducted for customers of all ages including special children's programs, such as Sensory Story Times.

Ask about these assistive devices and materials or services in your local branch. Please let us know if there are additional ways which we can make your library visit more user-friendly.

Unable to visit the Library? Accessibility to a Reference Librarian who can assist you with information and materials is available by telephone, email or online chat.

- Phone: 410-638-3151 during library hours
- Email: Use the "Contact Us" page on the library's website to send a message to our librarians.
- Online Chat: Maryland *AskUsNow!*, a 24/7 live online interactive service is available on the library's website or at <http://hcplonline.org/research/ask>
- Deaf and hearing impaired customers can use 410-838-3371 for information assistance or use Maryland Relay by dialing 7-1-1 (either voice or TTY).

Interpreters

Appropriate accommodations will be provided upon request. Please notify the branch offering the program at least five (5) business days prior to the event.

Additional Resources

Referral to government agencies and services for individuals with disabilities can be found on our website or by visiting the following websites directly:

- Harford County, MD www.harfordcountymd.gov; click on Resource Guide
- State of Maryland www.mdod.maryland.gov
- Federal Government www.disability.gov

Access to braille books and other resources is provided through the Maryland State Library for the Blind and Physically Handicapped. Print applications to register are available at www.lbph.lib.md.us.

We welcome input from customers regarding improvements to library accommodations. Please contact us by telephone at 410-273-5600, TTY text telephone at 410-838-3371 or Maryland Relay (dial 7-1-1), or email at webservices@hcplonline.org.