ANNUAL REPORT EXECUTIVE SUMMARY FOR
FY 2017

Harford County Public Library
HCPLonline.org

Operating Revenue
$20,616,006
- County - 81% $16,644,574
- State - 14% 2,827,167
- Library - 4% 869,039
- Grants - 1% 275,226

Operating Expenditures
$20,623,245
- Personnel - 70% $14,532,662
- Materials - 12% 2,487,838
- Equipment - 6% 1,151,735
- Other - 12% 2,451,010

Capital Budget
$926,759

Annual Statistics
- Collection Size 1,090,388
- Circulation 4,664,869
- Digital Collection Circulation 353,829
- Information/Reader Assistance 473,190
- Programs 6,022
- Program Attendance 260,525
- Website Page Views 13,751,600
- Visits 1,712,259
- Volunteer Hours 31,923
- InterLibrary Loan Borrowed 27,893
- InterLibrary Loan Loaned 28,833
- Meeting Room Groups 504
- WiFi Users 255,346
- Personnel - FTE 242.15
- Registered Borrowers 193,747

Questions Answered
473,190

HCPLonline.org

Come in. WE'RE AWESOME.
Harford County Public Library

1.7 Million Visits to Local Branches
4.7 Million Circulation
13.7 Million Website Page Views
353,829 Digital Collection Circulation

31,923 Volunteer Hours
Harford County Public Library experienced another amazing year in fiscal year 2017. The Annual Report 2017 Executive Summary provides a critical snapshot of financial and statistical information that reflects the significance of the Library to the communities of Harford County. The impact of the public library is featured in the section providing a synopsis of the value of the library in terms of return on investment for a select group of library events, classes, resources, and services. It was a year of excitement as we opened the newly renovated Bel Air Children’s Department and StreamWorks for children from birth through middle school. Children and their families have access to 3D technology, augmented reality, engineering and design. A town square provides children with interactive learning activities, while a baby garden venue nurtures early brain development through age-appropriate books and activities. There is so much happening at the Library and all of what we do contributes to the economic, educational, and social fabric of Harford County.

Mary Hastler, CEO

<table>
<thead>
<tr>
<th>Quantity</th>
<th>Library Services</th>
<th>Retail Value</th>
<th>Value of Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>991,864</td>
<td>Adult Books Borrowed</td>
<td>$20.00</td>
<td>$19,837,280</td>
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<tr>
<td>904,946</td>
<td>Children's Books Borrowed</td>
<td>$20.00</td>
<td>$18,098,920</td>
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<tr>
<td>353,829</td>
<td>Digital Materials Borrowed</td>
<td>$20.00</td>
<td>$7,076,580</td>
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<tr>
<td>829,411</td>
<td>DVD's Borrowed</td>
<td>$4.00</td>
<td>$3,317,644</td>
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<td>99,177</td>
<td>Music CDs Borrowed</td>
<td>$15.00</td>
<td>$1,487,655</td>
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<td>91,144</td>
<td>Audiobooks on CD Borrowed</td>
<td>$35.00</td>
<td>$3,190,040</td>
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<td>31,407</td>
<td>Playaways Borrowed</td>
<td>$65.00</td>
<td>$2,041,455</td>
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<td>1,982</td>
<td>Little Leaper Kits Borrowed</td>
<td>$189.00</td>
<td>$374,598</td>
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<td>3,904</td>
<td>LEAP Kits Borrowed</td>
<td>$110.00</td>
<td>$429,440</td>
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<td>764</td>
<td>LSC Kits Borrowed</td>
<td>$150.00</td>
<td>$114,600</td>
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<td>15,109</td>
<td>LSC Toys Borrowed</td>
<td>$25.00</td>
<td>$377,725</td>
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<td>2,856</td>
<td>American Girl Dolls Borrowed</td>
<td>$147.00</td>
<td>$419,832</td>
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<td>2,197</td>
<td>Superhero Kits Borrowed</td>
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<td>$109,850</td>
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<td>36,074</td>
<td>Magazines Borrowed</td>
<td>$3.76</td>
<td>$135,638</td>
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<td>56,526</td>
<td>Interlibrary Loans</td>
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<td>$1,413,150</td>
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<td>504</td>
<td>Meeting Room Use</td>
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<td>$50,400</td>
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<td>84,347</td>
<td>Adult Program Attendees</td>
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<td>180,057</td>
<td>Kid's/Teen Program Attendees</td>
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<td>$2,841,299</td>
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<td>908,014</td>
<td>Database Searches</td>
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<td>59,091</td>
<td>Online Classes</td>
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<td>387,141</td>
<td>Hours of Computer Use</td>
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<td>473,190</td>
<td>Customer Queries Answered</td>
<td>$7.00</td>
<td>$3,312,330</td>
</tr>
</tbody>
</table>

Total Value $89,001,901

A VALUE OF
89 MILLION
DOLLARS

HARFORD COUNTY
PUBLIC LIBRARY
BOARD OF TRUSTEES

Alex M. Allman,
Chairperson
Hon. Susan H. Hazlett,
Vice Chairperson
Durbin P. Vido,
Treasurer
Dwayne R. Adams
Dr. William B. Allen
Nancy A. Brown
Dominic C. Cottone
Taryn J. Martin
Kenneth R. Avery
Alison N. Smith,
Student Representative
Curtis L. Beulah,
County Council Liaison
Mary L. Hastler,
Library CEO