

Expectations for Library Service

It is the policy of the Harford County Public Library Board of Trustees that library users may expect a high quality of service. This includes:

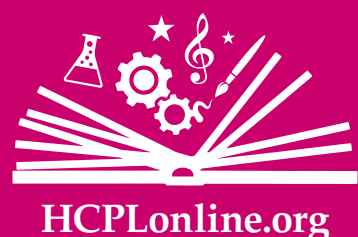
- Reliable Information
- Courtesy
- Access to materials and information in other libraries and agencies
- Consideration of suggestions, complaints, and praise
- Confidentiality of individual records of materials used
- An atmosphere conducive to use of the library

To facilitate the appropriate use of the library by the public, the Harford County Public Library Board of Trustees expects library users to observe these basic rules of behavior:

Please...

- Be considerate of others
- Demonstrate conduct appropriate to the library
- Use library materials and property responsibly
- Leave pets outside
- Appropriate attire is required

The library reserves the right to inspect packages and bags before they leave the building.



**Harford County
Public Library**