

How to Get FamilySearch Help (Free!)

Live Phone Help

1-866-406-1830 (English support)
Mon - Sat 10 am to 10 am ET
Sunday 3 pm to 10 pm ET



In-Person Help

Find FamilySearch Affiliate Libraries and Centers

<https://locations.familysearch.org/en/search>

Email Help

nasupport@familysearch.org

Virtual Research Consultations

20 minute consultations with specialized genealogists from the main FamilySearch Library in Salt Lake City, the BYU Family History Library, and other international locations. Consultations are available in English and 16 other languages.

<https://go.oncehub.com/ResearchStrategySession>



FamilySearch Communities

Get help from other users and FamilySearch support staff.

<https://community.familysearch.org/en/>

